

28-29 NOVEMBER 2017



UK CONFERENCE
2017

CONFERENCE PROGRAMME

COMPASSIONATE LEADERSHIP
Compassionate Care

QUEENS HOTEL, LEEDS

The HPMA UK Conference brings together HR & OD healthcare leaders from across the UK to focus on our theme of *Compassionate Leadership, Compassionate Care*, giving HPMA members the opportunity to gather together to connect, refresh and learn.



HPMA UK CONFERENCE IN NUMBERS

250+
SENIOR HR
LEADERS

35+
SPEAKERS

40+
COMMERCIAL
PARTNERS &
EXHIBITORS

11
HPMA BRANCHES
TO EXCHANGE
IDEAS WITH

2
CONFERENCE
DAYS

1
EVENING
EVENT YOU
CAN'T MISS

NEW FOR 2017 CONFERENCE APP

SPONSORED BY

ORACLE®

WHAT TO EXPECT FROM 2017

- Two packed days with conference dinner and entertainment
- Inspiring and thought-provoking speakers
- HPMA Award-winning teams and projects
- Branching out: learning from other branches
- Systems leadership through dance
- Shorter breakout session options so you can plan a unique personal programme
- Networking made easy with receptions, sessions and breaks packed with friendly fellow members

BRING YOUR HR TEAM

Make the HPMA UK Conference 'away-days' for your top team because this is what attendees say about HPMA events:

- Really good variety of speakers and an excellent networking opportunity
- Very informative and thought provoking
- Good topics and great opportunity to network
- Great chance for personal development and reflection
- It's great to step out and be inspired
- Really topical and interesting sessions
- Very useful and relevant
- Variety of topics and speakers were fantastic, very inspirational!



CONFERENCE PROGRAMME

DAY 1 TUESDAY 28 NOVEMBER 2017

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- 11.30** Registration opens
-
- 11.30 12.15** Welcome networking reception, sponsored by *Clarity*
-
- 12.15 13.00** Lunch & exhibition viewing
-
- 13.00 13.10** Welcome, Nicky Ingham, HPMA Executive Director and Helen Bullers, Acting Director of HR & OD, NHS England
-
- 13.10 14.00** Compassionate Leadership - the Quiet Power that enables the flow of compassionate care
 Andy Bradley, Chief Executive, Frameworks 4 Change
-
- 14.00 14.30** Humanising healthcare
 Dr Jocelyn Cornwell, Chief Executive & founder of The Point of Care Foundation
-
- 14.30 15.15** Panel debate: Compassion & culture for great front line delivery
 Mick Ward, Interim Deputy Director, Integrated Commissioning Adults and Health, Leeds City Council & NHS Leeds Clinical Commissioning Groups; Andrew Foster, Chief Executive, Wrightington, Wigan & Leigh NHS Foundation Trust; Patient representative Tony Doveston, Governor, Harrogate & District NHS FT, Laura Rogers, Staffordshire STP Leadership & OD Lead, North Staffordshire Combined Healthcare NHS Trust
-
- 15.15 15.45** Coffee & exhibition viewing
-
- 15.45 16.55** Our breakout sessions this year offer delegates the chance to attend two 30 minute sessions, giving delegates an insight into far more subjects as well as maximising networking opportunities. Sessions include:
- Humanity in social media - Raffaella Goodby, Executive Director of People & OD, Sandwell & West Birmingham NHS Trust & James Devine, Executive Director of Human Resources & Organisational Development at Medway NHS Foundation Trust
 - **2017 HPMA Award-winner** Leading with compassion recognition scheme, Laura Rogers, Staffordshire STP Leadership & OD Lead, North Staffordshire Combined Healthcare NHS Trust & Dr Sarah Lehmann, Assistant Director of HR/Head of People and OD, University Hospitals of North Midlands NHS Trust
 - How we develop compassionate workplace cultures – John Walsh, OD Lead Leeds Community Healthcare NHS Trust
 - Insight into self-coaching, Andy Coombe, Kairos Consulting
 - Influencing behaviour, Gerard North, Head of Public Sector, JCDcaux and Rachel Ward, Director of Health, The Campaign Company
 - Best Organisation Winners: Kate Granger Awards for Compassionate Care 2017, Andrew Cribbis, Head of Leadership & Management Development, South West Yorkshire Partnership NHS FT
 - How the Army use mediation to compassionately manage interpersonal issues, Brigadier Mark Abraham OBE and Lieutenant-Colonel Victoria McNeill MBE, supported by Patrick Mouldsdales, Head of Mediation and Training, CMP Resolutions
-
- 17.00 18.00** Last Tango in Leeds
 “We can’t control Systems or figure them out, but we can dance with them” Donella Meadows
 Sue Cox, Founder of Ballroom2Boardroom & Julia Tybura Managing Director, Zenon Consulting
-
- 19.15 01.00** HPMA Conference dinner dance with drinks reception sponsored by  questback
 (this is a ticketed event)

CONFERENCE PROGRAMME

DAY 2 WEDNESDAY 29 NOVEMBER 2017

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- 08.00 09.30** Registration & exhibition viewing
-
- 08.55 09.25** Branch huddle
Across the HPMA this year over 3,700 individuals have attended over 200 events! This is an opportunity to pick up the what, how and lessons learnt from fellow members in branches across the UK.
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- 09.30 09.45** Chair's welcome
Perry Timms, Founder and Chief Energy Officer, People & Transformational HR LTD.
-
- 09.50 10.20** Panel debate - HR leader led on engagement sponsored by  questback
Nicky Ingham, HPMA Executive Director, Dean Royles Executive Director of HR & OD at Leeds Teaching Hospitals NHS Trust, Shakil Butt, HR and Leadership Consultant, HR Hero 4 Hire Ltd
-
- 10.20 10.40** The compassionate employer
Danny Mortimer, Chief Executive NHS Employers
-
- 10.40 11.00** HPMA President's Address
-
- 11.00 11.30** Coffee & exhibition viewing
-
- 11.30 12.40** Our new style 30 minute breakout sessions continue, including:
- **2017 HPMA Award-winner** #joincwmtaf Gareth Hardacre & Sara Mason, Cwm Taf University Health Board
 - **2017 HPMA Award-winner** Big Bang Recruitment, Michelle Morse & Catherine Mulligan, Welsh Ambulance NHS Trust
 - **2017 HPMA Award-winner** HR Team of the year Catherine McKeown, Head of Staff Engagement and Organisational Development, and Lawrence Osgood, Deputy Director of Workforce, HR&OD Department, Wirral University Teaching Hospital NHS Foundation Trust
 - 'The way we do things here' Enact Solutions
 - Inclusive leadership 2014 HSJ Awards NHS BAME Pioneer, Beverley Powell, Leadership Associate, Yorkshire and Humber Leadership Academy
 - Changing culture through conversation: A dialogic approach to change, Paul Taylor, Assistant Director, Organisational Development, NHS Employers and Karen Dumain, Programme Lead for Organisational Development, NHS Leadership Academy
 - How the Army use mediation to compassionately manage interpersonal issues, Brigadier Mark Abraham OBE and Lieutenant-Colonel Victoria McNeill MBE, supported by Patrick Mouldsdale, Head of Mediation and Training, CMP Resolutions
-
- 12.40 13.40** Lunch & exhibition viewing
-
- 13.40 14.50** Compassionate conversations: building compassionate cultures through our everyday encounters
Byron Lee, Managing Director Added Value Learning and Leadership Associate, The King's Fund
-
- 14.50 15.15** Your commitment to compassionate leadership, compassionate care
Open table session facilitated by *Caroline Nugent, President, PPMA*
-
- 15.15 15.20** Chair's closing remarks

HOW TO BOOK

Online at [HERE](#) or via links at www.hpma.org.uk/UK-conference

Email nationalevents@hpma.org.uk Telephone 0300 365 5560

TICKET PACKAGES	Standard Fees
2 day with dinner including accommodation	£390+VAT SOLD OUT
2 day with dinner	£300+VAT
1 day only (no dinner, no accommodation)	£150+VAT

A non-member supplement is chargeable, please call 0300 365 5560 or email nationalevents@hpma.org.uk for full details on this and group booking discounts for members.

Why attend the HPMA UK Conference 2017:

- Hear from inspiring speakers and learn from HPMA Award-winners
- Meet up with colleagues from across the UK
- Develop your professional reputation and raise your profile
- Create powerful opportunities for yourself, your HPMA branch and your organisation
- Find new sources of ideas and perspectives
- Develop your CPD portfolio
- Widen your support network

The Queens Hotel offers instant access to Leeds train station so getting to #HPMAUKConf should be fast and easy from almost every branch region. Use the train journey to work, get to know your colleagues or catch up on some reading:

- London Kings Cross to Leeds only 2h11m (or 3h40m by road)
- Newcastle to Leeds only 1h21m (or 1h55m by road)
- Birmingham New Street to Leeds 1h58m (or 2h5m by road)

- Nottingham to Leeds 1h44m (or 1h31m by road)
- Cardiff to Leeds 4h5m (or 4h by road)
- Bristol to Leeds 3h31m (or 3h30m by road)
- Manchester Piccadilly to Leeds 49m (or 55m by road)

- Edinburgh to Leeds 2h58m (or 3h50m by road)
- Norwich to Leeds 3h19m (or 3h30m by road)
- Exeter to Leeds 4h37m (or 4h10m by road)
- Belfast to Leeds non stop 1h flight plus 40m transfer



UK CONFERENCE 2017

“Compassion is not just about kindness or ‘softness’ and it is certainly not a weakness – it is one of the most important declarations of strength and courage known to humanity. It is difficult and powerful, infectious and influential.”

Professor Paul Gilbert OBE

“Educating the mind without educating the heart is no education at all”

Aristotle

SUPPORTED BY



MILLS & REEVE



Helen Bullers



COMPASSIONATE LEADERSHIP
Compassionate Care

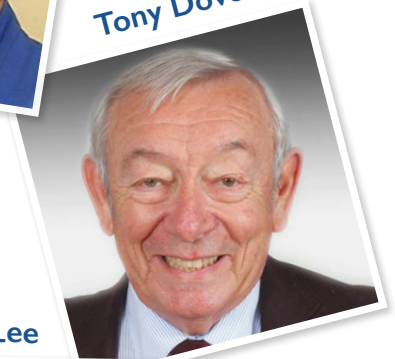
Beverley Powell



Nicky Ingham



Tony Doveston



Byron Lee



Andy Bradley



0208 33 44 500

The Old Candlemakers,
West Street,
Lewes, BN7 2NZ

mail@chamberdunn.co.uk

The HPMA UK Conference and exhibition is organised by Chamberlain Dunn Associates on behalf of HPMA. Chamberlain Dunn: The Old Candlemakers, West Street, Lewes BN7 2NZ.

HPMA is a registered charity no: 1167883.

All cancellations are to be submitted in writing no later than 30 days prior to the event and carry an administration charge of £50 +VAT. Cancellations received within 30 days of the event will be subject to the full delegate fee; however a delegate substitute may be made if requested in writing. There will be no refunds for non-attendance.

The data provided by delegates on booking will be held on a database in accordance with the Data Protection Act (1998). Chamberlain Dunn may use your details to send you information about our further activities. Personal data will not be passed to any external bodies.