

Workforce Optimisation

Hands-on support with optimising your ESR solution

The NHS Business Services Authority Workforce Optimisation Team provides support to NHS organisations to get the best use out of workforce services and systems, including ESR.

- We can provide support to help implement process changes and data cleansing within ESR
- We can build hierarchies and work structures to support Self Service implementation and optimisation
- We deliver a managed service on behalf of NHSE to implement ESR interfaces, enabling the transfer of Occupational Health and Core Skills Training Framework data from other third-party systems

Understanding your needs

Our dedicated team can work with you to understand your workforce challenges and identify where the Workforce Optimisation Team can support you, in partnership with functional system experts to provide a holistic and comprehensive service.

We know that lack of time is frequently a problem. Our expert team is experienced at data input tasks and our familiarity with ESR means we can work quickly to tackle those data cleansing projects that may be preventing you from optimising your ESR solution. We don't need training, we are ready to go and here to help.

Assisting your transformation

Our mission is to help you optimise your use of workforce systems and prepare you and your people for the transition to the future NHS workforce solution.

We equip you with some of the tools needed to optimise recruitment and HR processes and improve workforce planning.

Helping you prepare for the future

We work in partnership with the NHSBSA ESR Service Team to ensure that you have the system knowledge and skills to continue your optimisation journey, now and in the future.

Find out more

Talk to us today and find out how we can support you in unlocking the benefits and efficiencies offered by ESR.
Email: optimisation@nhsbsa.nhs.uk